

Making our centre a better place for cats.



Working closely to guidelines from the International Society for Feline Medicine and following best practice in the industry, here's what we are now doing to improve cat welfare on site

Giving every cat a place to hide



Providing big, dog-size water bowls so cats can drink without fouling their whiskers, and enabling them to feel more secure by seeing their environment reflected when they are drinking



Not trying to tame feral cats—we manage these by neuter and return, as we know that their scope for socialising to humans after 9 weeks of age is very limited, and captivity is terrifying for them.



Being sensitive to cats' needs for a consistent environment—minimising any non-essential pen moves, and limiting deep cleaning of their environment to times when needed



...and making sure it doesn't stop here—ask us about planned further improvements and how you can support these

Recruiting staff with the knowledge and aptitude to always be willing to learn and improve



Employing staff with behaviour and veterinary nursing qualifications to make decisions based on research and best practice, not opinion.



Ensuring we attend quarterly meetings of the Association of Dogs and Cats Homes (ADCH) and those of the Association of Charity Vets, to keep up to date with best practice and comply with and exceed the ADCH's Code of Practice



A minimum of two litter trays per cat wherever possible.

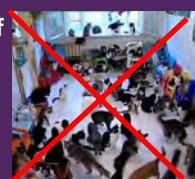
Lots of enrichment toys—but ensuring in the first few days after arrival, we don't overwhelm the animals with these.



Providing a comprehensive internal staff training programme and ensuring all kennel and cattery staff attend at least one external training event every year

Neutering from 8 weeks old: less traumatic and surgery most likely to be routine.

Recognising and respecting the many needs of cats—such as their solitary nature, so not forcing cats to mix, socialise, or live together in groups unnaturally.



Making sure every cat is seen by a vet within 3 days of arrival and just before leaving.



Getting cats into new homes as quickly as we can

