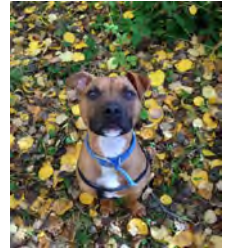


Making our centre a better place for dogs.



Working closely to guidelines from the Association of Dogs and Cats Homes (ADCH) and not being too proud to research other best practice, here's what we are now doing to improve dog care on site

Operating a closed kennels to promote a calm environment and ensure adopters meet potential companions away from noisy kennel blocks



Managing our intake and kennel occupancy to reduce stress levels from overcrowding, reduce length of stay and improve homing outcome for long stayers



Home to Home scheme which avoids likely long stay dogs coming into kennels



Implementing the well respected "Open Paw" programme from the USA



to improve the wellbeing of dogs during their stay and beyond their time with us.

...and making sure it doesn't stop there—ask us about planned further improvements and how you can support these!

Attending the quarterly meetings of the ADCH and the Association of Charity Vets, to keep up to date with best practice and comply with and exceed the ADCH's Code of Practice

A bit of fun.



Using an external behaviourist and employing staff with veterinary and behavioural qualifications.



Allowing dogs who have been with us a long time to transfer to other rescue centres to have a chance with a "new audience".



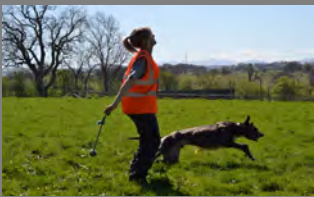
Ensuring that dogs have a stimulus-free downtime during the middle of every day.

Providing a comprehensive internal staff training programme and ensuring all kennel and cattery staff attend at least one external training event every year

Limiting the length of the working day to acknowledge a dog's need to sleep for 17 hours per day. Allowing access to exercise runs all night via doggy doors.



Lots of walks, play, and time away from the kennels.



Ensuring that every dog is seen by a vet within 3 days of arriving and also just before leaving our care



Getting dogs homed quickly to the right home with minimal fuss—making the process flexible and suited to dog and adopter.

Only recruiting staff with the knowledge and aptitude to always be willing to learn and improve what we do.